



Helping Facilities Better Engage their Worker Populations

Bespoke services from LaborSolutions make worker engagement a viable option for your facility:

- We meet the individual needs and budgets of each facility while providing globally comparable data for brands
- Our Account Managers work with facilities every step of the way to identify challenges and seek sustainable solutions
- While we believe in the full Worker Engagement Development Cycle, all services are available individually

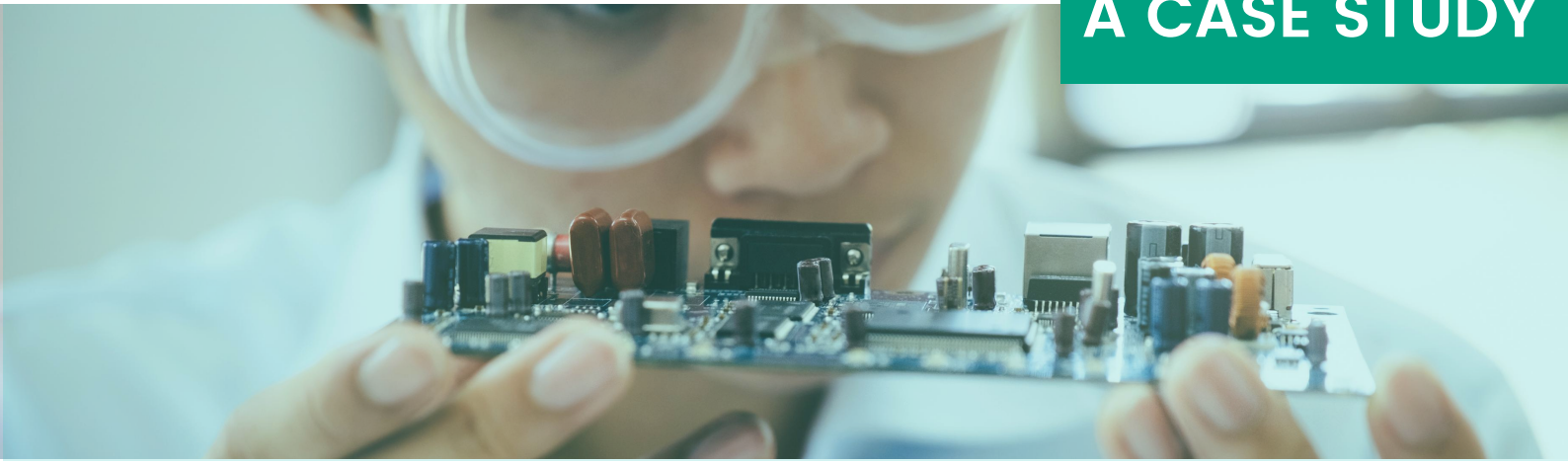
How it worked for a **second-tier electronics facility in Malaysia**

A successful worker engagement program is an ongoing cycle involving the following phases:





A CASE STUDY



Ask and Listen: The factory conducts an Engagement and Wellbeing Survey, which reveals a low purpose and community score.

Verify: The factory conducts a focus group discussion and determines that many workers don't know what they are making.

Problem Solve: Factory determines that they need to show workers examples of their end product. Their wire is used as part of a phone charger.

Implement: The factory implements WOVO and uses the newsletter function to send photos of their final product on retail shelves. Workers are also able to use WOVO to communicate with their facility directly and ask questions.

Inform: Factory uses communication system to announce that based on feedback, they will be taking questions and suggestions. Reports are also generated through the new system.

Ask and Listen: Factory conducts surveys regularly now and their purpose score has increased by 30% over the last three years. They use the data from WOVO's connect function to listen to workers, respond to concerns, and continue to make improvements.



Labor**Solutions**

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