



Helping Facilities Better Engage Their Worker Populations

Bespoke services from LaborSolutions make worker engagement a viable option for your facility:

- We meet the individual needs and budgets of each facility while providing globally comparable data for brands
- Our Account Managers work with facilities every step of the way to identify challenges and seek sustainable solutions
- While we believe in the full Worker Engagement Development Cycle, all services are available individually

How it worked for an apparel factory in China

A successful worker engagement program is an ongoing cycle involving the following phases:





A CASE STUDY



Ask and Listen: Factory conducts a Worker Engagement and Wellbeing Survey and results show low engagement scores. Workers are very concerned about the health of their family members.

Verify: Factory conducts a Focus Group Discussion and discovers that workers are mostly concerned about the health of their family members, because the nearest government clinic is too far away.

Problem Solve: Factory researches and costs-out options for addressing distance of clinic.

Implement: Factory introduces access to an on-site clinic for workers' family members, and also implements extended clinic hours.

Inform: Factory holds several town halls and sends broadcast messages to let employees know about the new service.

Ask and Listen: Factory conducts Worker Engagement and Wellbeing Survey again, and year-2 results show increased worker engagement scores by 15%, and a 25% decrease in concerns about the health of family members. The factory also reported a reduction in absenteeism and turnover.



Labor**Solutions**

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